



**2010-11 POLK- BURNETT PROPANE PRE-BUY CONTRACT**

1001 State Road 35, Centuria, WI 54824  
7298 State Road 70, PO Box 201, Siren, WI 54872  
1-800-421-0283; Fax 715-646-3394  
propane@polkburnett.com

Name \_\_\_\_\_

Address \_\_\_\_\_

City, State, Zip \_\_\_\_\_

**2009-10 History:**

Acct #: \_\_\_\_\_

Cust ID: \_\_\_\_\_

Gallons delivered: \_\_\_\_\_

Account balance: \_\_\_\_\_

(Account must be current to contract)

**PHONE #** \_\_\_\_\_

**Save Paper, Save Costs and Save the Planet!**

Like you, Polk Burnett Propane is looking for ways to keep costs down. This year, to help offer the most competitive prices, we are eliminating the monthly billing statements - which not only saves printing and postage costs, but also reduces our impact on the environment. With the initial contract mailing of May 15 and the final contract due date of September 15, we are still giving you the same generous window of time to set aside your contract dollars. **Once we have received your contract with full payment, deliveries will be honored at the contract price.**

**EARLY-BIRD BONUS:** Return your contract with full payment by June 15 and you'll be entered into a drawing for \$100.00 of free propane. Five Polk-Burnett early-bird customers will be randomly selected and notified by June 18.  
(Polk-Burnett employees not eligible for Early-Bird Bonus)

**\*\*2010-11 CONTRACT PRICE: \$1.69/gal\*\***

I am contracting:

\_\_\_\_\_ gallons (at least **500** gallons or more)

x \_\_\_\_\_ price per gallon

\_\_\_\_\_ subtotal

\_\_\_\_\_ sales tax ( x5.5% if applicable)

- \_\_\_\_\_ (less credit)

\_\_\_\_\_ **Total due**

I'd like to pay for my contract using:

Cash

Check# \_\_\_\_\_

MasterCard/Visa/Discover

Card # \_\_\_\_\_

Exp. date \_\_\_\_\_ cvv/cvs# \_\_\_\_\_ \*

(\*cvv/cvs - last 3 numbers from signature line on back of card)

**Contract & full payment due by September 15, 2010. This contract will not be honored if received with partial payment or after September 15, 2010.**

**Contract expiration date March 31, 2011**

**PLEASE SELECT DELIVERY OPTION & SIGN CONTRACT ON REVERSE SIDE ➔**

**\*\*PLEASE READ CAREFULLY AND SELECT DELIVERY OPTION\*\***



**AUTO-DELIVERY:**

Deliveries are scheduled by Polk-Burnett in an effort to maintain uninterrupted gas service at your full-time residence or business. Polk-Burnett requires you to keep us updated on any change in usage i.e.: added a fireplace or water heater. Auto delivery will continue even after the contract expires, or until we are contacted. Once all contracted gallons are used up, additional deliveries are made only if prior delivery is paid in full regardless of auto-delivery status. (If you have an alternate heat source, electric, wood, pellet or corn, etc., or have been notified by Polk-Burnett that your account must be on a will-call status, it has previously been determined that the auto-delivery plan will not work effectively with your account.)



**WILL-CALL:**       **Yes, I want a delivery now**

Deliveries are initiated by you, the customer. This plan is designed for persons using an alternate heat source, heating seasonal homes/structures with intermittent usage. You are required to give a three-day notice when the tank gauge reads 30-35%. If an immediate delivery is needed, Polk-Burnett will do its best to accommodate, however extra charges will be assessed. Out-of-gas calls require any prior deliveries to be paid in full and someone to be at the location or Polk-Burnett will not deliver any gas. When an out-of-gas situation occurs, your tank must be filled and a certified leak test performed per NFPA regulations, extra charges will apply.

**ACTUAL** tank gauge reading: (NO estimates please) \_\_\_\_\_ %.      Reading date: \_\_\_\_\_

I use the following propane appliances:    Furnace;    Water Heater;    Dryer;    Stove;    Fireplace;    Other \_\_\_\_\_

By signing this contract you acknowledge that you have read and agree with the terms of the contract.

X  
Customer Signature

\_\_\_\_\_  
Date



**Contract terms:**

- Our contract is offered to anyone using at least 250 gallons during the last heating season. You will need to purchase a minimum of 500 gallons during this contract offer. The contract **expires March 31, 2011** and contracted gas will be delivered through this expiration date. Any remaining pre-buy gallons not *delivered* by this date will appear as a *dollar credit* on your account.
- Once all your pre-buy contract gallons have been delivered, any gallons delivered after that will be billed at the current price at the time of the sale.
- You will not be notified when your pre-buy gallons are gone.
- All deliveries must be tank fill-ups if contracted gallons are available. If contract gallons do not cover entire delivery, a minimum of 250 gallons (requested by you at time of delivery) or a fill is required.
- A copy of your contract will not be mailed to you unless you request it.
- All contracts offer a fixed price. Prices do not go down if markets go down.
- There is a 10% cancellation fee of the total contract amount, if contract is cancelled before the expiration date.
- All contracts are non-transferable to other accounts or locations.
- No contracts will be accepted over the phone.
- No contracts will be accepted with partial payment.
- No deliveries will be honored at contract price until contract is received with payment in full – no installment payment plan offered by Polk-Burnett.
- This contract will not be accepted after September 15, 2010.

**Additional information:**

- Annual tank rental fee of \$50 will be charged only if you DO NOT use 50% of tank capacity per year.
- All roads and driveways must be plowed and/or sanded during winter months and made accessible for our delivery trucks and also have no overhanging branches in the way.
- Polk-Burnett will not be held responsible for any property loss or uncontrollable circumstances such as malfunctioning gauges, regulators, gas piping and other related products.
- Polk-Burnett delivers gas and performs complete leak testing. However, we do not perform any inside service work. We recommend that this work be conducted by local, certified contractors.
- Polk-Burnett also recommends that you employ the service of a caretaker if you leave your property for more than one day.
- It is our intention to provide you with the propane you need at a fair and reasonable price. If, however, there are additional costs for wholesale propane assessed to Polk-Burnett, we have the right to change your contract accordingly so the propane business does not incur financial losses. Possible reasons could be, but are not limited to, pipeline failure, railcar transportation costs, terrorist activities, acts of God, or anything else that would cause our wholesale supplier to alter our costs. While we don't anticipate something this unusual occurring, it could happen. If so, we will seek to minimize the impact upon you.

*We thank you for choosing Polk-Burnett & look forward to providing you with the best service possible*