

YOUR CO-OP

Local, member owned, not for profit.



22,044
electric services

60 employees

50 electric

10 propane

6 members per mile of line to share costs

ESTABLISHED BY MEMBERS IN 1938



A Touchstone Energy Cooperative

CAPITAL CREDITS

As a co-op, money beyond expenses is always returned to members.



\$1.58 Million
in Capital Credits returned to members in November 2023

RELIABILITY

Our first priority is safe, reliable electricity.



Power outages averaged:
LESS THAN ONE HOUR
per member in 2023

3,514
miles of power lines maintained across **2,000** square miles

\$6.3 Million
invested in system improvements in 2023

REBATES

Lower your bill and improve comfort and energy efficiency.



\$229,658
in rebates to members in 2023

Rebates helped members save
721,455
kWh of electricity in 2023

COMMUNITY

Your co-op supports local youth and community.



\$83,425
donated to 73 local nonprofits in 2023

\$1,141,947
in Operation Round-Up grants since 1998



\$144,000
in scholarships to 96 co op member students in 2024

\$1,208,800
in co-op scholarships since 1987

SERVICE

Your co-op delivers extraordinary service and value.



Use our **SMARTHUB** app to track your electricity use, view and report outages and pay online.

View online **OUTAGE MAP** to see if help has been dispatched and estimated time of restoration.

Introducing **OUTAGE TEXT ALERTS** FOR CO-OP MEMBERS

If we have your cell number we'll text you if your power is out!

Enroll to receive **BEAT THE PEAK ALERTS** and we'll send you a text, phone message or email asking you to reduce electricity when energy demand and price are high.

800-421-0283
polkburnett.com

HOME OF SUNTURIA SOLAR

- Area's first utility-scale solar
- Opened November 2017 at Polk-Burnett, Centuria
- 1.25 MW of renewable energy at a fixed cost
- 10 acres with 4,840 solar panels on tracking system
- Solar energy to power about 200 homes
- Owned and operated by ENGIE North America in partnership with Dairyland Power Cooperative
- See energy tracker and schedule a tour on polkburnett.com

INTRODUCING GEORGETOWN SOLAR

- Opened December 2023 northeast of Balsam Lake
- 2 MW of renewable energy at a fixed cost
- 12 acres with 4,472 panels on tracking system
- Solar energy to power about 430 homes
- Developed in partnership with Madison-based OneEnergy Renewables.

Investing in local solar provides financial and operational benefits for co-op members. Co-op solar relieves high demand at substations and offsets energy market costs by generating power locally. Dual-purpose spaces provide native prairie and pollinator habitat.