

# November 2022 Powerlines



## Polk-Burnett returns \$2.28 million to co-op members on November electric bills *by General Manager Steve Stroshane*

Polk-Burnett Electric Cooperative will return \$2,282,389 in Capital Credits this year, including \$2,051,625 to co-op members who purchased electricity in 2001, 2002 and/or 2019, and \$230,764 from our wholesale power provider, Dairyland Power Cooperative, to members who purchased power in 1997 through 1999.

If you were a Polk-Burnett member those years, you will get money back! Instead of returning money to distant shareholders, we return Capital Credits annually to the local people we serve.

*This Capital Credit retirement was approved by the board for November and is given to members in addition to the \$1 million Special Capital Credit retirement last April. Capital Credits are a direct benefit of your electric co-op membership.*

As a member-owned, not-for-profit electric cooperative, Polk-Burnett operates at cost. Any revenue left after annual expenses is allocated and returned to members, according to our cooperative business principles.

Capital Credits will be distributed to 17,014 active members and 8,166 former members. **Active members will receive a credit on November electric bills.** Former members will be mailed a check of \$10 or more; lesser amounts will be left to accrue for future payouts. **The amount of each distribution is based on how much electricity was purchased by the individual member during those years.**

Co-op members also have an option to donate Capital Credits to the co-op scholarship fund; contact our billing department, 800-421-0283, ext. 335, or enroll on polkburnett.com, under the Capital Credits menu.

For more information about Capital Credits and the benefits of cooperative membership, visit [polkburnett.com](http://polkburnett.com) or call us at 800-421-0283, ext. 335. We're happy to answer your questions.

**Please tell us what you think.** We're conducting a member survey to ask for feedback about our performance. If you receive a survey in your email inbox December 1 to 8, please share your thoughts. Thank you! Your input helps us plan for the future and improve our service. *All who participate will be entered into a drawing for a \$50 bill credit; 10 will be awarded.*



*Polk-Burnett Electric Cooperative was established by members like you in 1938 to provide reliable electricity with efficiency and extraordinary service to families, farms and businesses in rural areas of northwestern Wisconsin that are not served by investor-owned utilities. We are thankful for your membership!*



## Give the gift of power and light this holiday season

Holiday idea: Gift certificates from Polk-Burnett Electric Co-op make great gifts for Christmas, birthdays, anniversaries and all special occasions. They can be purchased in any amount at co-op offices in Centuria and Siren.



## HELP MAKE THE SEASON BRIGHT FOR LOCAL KIDS

### 15th Annual Polk-Burnett Holiday Gift Drive

Donate NEW, UNWRAPPED gifts

NOV. 28 - DEC. 5, 2022 | Monday – Friday, 8 a.m. – 4:30 p.m.

Polk-Burnett Centuria, 1001 State Road 35, Benefits Operation Christmas, Polk County  
Polk-Burnett Siren, 7298 State Road 70, Benefits Interfaith Caregivers, Burnett County



## Power cost adjustment on November electric bill

Members of Polk-Burnett Electric Cooperative will see a power cost adjustment (PCA) on electric bills this month, and possibly through the winter.

The PCA reflects an increase in our cost to purchase power from Dairyland Power Co-op, and is caused by the high price of natural gas and expenses to generate electricity.

**Polk-Burnett does not profit.** The PCA is a direct pass-through of the higher price to purchase power. (When the price of power decreases, we pass through a PCA credit.)

**Your PCA is based on your energy use.** The less energy you use, the lower your PCA.

*Find energy savers and learn more about the PCA on [polkburnett.com](http://polkburnett.com); we've posted a PCA video and FAQs for you. Or call 800-421-0283. We're here to help.*



## Hunters, be safe, stay away from utilities

Do not shoot at power lines or utility equipment.

Never place deer stands or decoys on utility poles or equipment.



## Save money and energy on lights this holiday season with co-op rebates

Co-op rebates help members save energy and money, while improving comfort in your home.

Purchase **LED holiday lights and decor items** and receive a \$2 rebate per item, up to 50% of cost, limit 12.

Purchase **at least five LED bulbs for your home** and receive a rebate of \$0.50 per bulb, not to exceed cost.

Co-op members can also get rebates on EnergyStar-rated appliances, geothermal and air source heat pumps, renewable energy systems and EV chargers. See [polkburnett.com](http://polkburnett.com) for details. Hurry, deadline for 2022 purchases is January 1, 2023!



Clip & Save

### Phone extension directory

Dial 800-421-0283, then enter extension number:

- Billing, Electric Accounts, 335
- Board of Directors, 313
- Capital Credits, 335
- EV Chargers, 595
- Evergreen Renewable Blocks, 595
- Heating & Cooling, 595
- Load Management, Off-Peak, 595
- Member Services, 595
- New Construction, 389
- News Media, 333
- Operations, 389
- Operation Round Up, 333
- Power Outage, 1
- Propane, 378/411
- Rebates, 318
- Right-of-Way, 329
- Scholarships, 333
- Security Lights, 308
- SmartHub, 335
- Solar & Wind, 595
- Water Heaters, 595



## 85 co-op scholarships will be awarded to Class of 2023

Polk-Burnett Electric Cooperative is accepting online applications for its 2023 scholarship program.

We will award 85 scholarships for \$1,500 to high school seniors whose parents are members of the electric co-op. Candidates are also invited to apply for a trip to Washington, D.C.

"We are excited to celebrate our 85th anniversary with 85 scholarships for co-op kids," said Joan O'Fallon, communications director. "This is our opportunity to recognize the sons and daughters of co-op members who make a difference in the lives of others."

Since 1987, Polk-Burnett has awarded \$919,000 to high school seniors. Giving back to the community and local youth is part of our mission as a cooperative.

**Polk-Burnett's scholarship program does not affect electric rates;** it is funded with unclaimed Capital Credits that otherwise would be forfeited to the state, and by the generosity of co-op members who donate Capital Credits to the scholarship fund. If you would like to donate your Capital Credits to the scholarship fund, please call or visit our website for an enrollment form.

*Apply for co-op scholarships on [polkburnett.com](http://polkburnett.com) by January 1, 2023.*



### DRIVE ELECTRIC

MAKE YOUR HOME EV READY  
Contact us before installing an EV charger. We can help you charge in the most cost-effective way.

**CHARGE**  
POWERED BY CO-OPS

### CO-OP MEMBERS: GET AN \$800 REBATE ON A LEVEL 2 EV SMART CHARGER ON LOAD CONTROL

When purchased from Polk-Burnett

Off-peak rate available

IF YOU RECEIVE AN EMAIL SURVEY, WE APPRECIATE YOUR FEEDBACK TO HELP US IMPROVE.

All members who submit a survey will be entered in a drawing for a \$50 bill credit.

Polk-Burnett is your local Touchstone Energy Cooperative. Reliable power with efficiency and extraordinary service.

Like us on Facebook. Follow us on Twitter.

800-421-0283 • [polkburnett.com](http://polkburnett.com)



Equal Opportunity Provider and Employer | Member Owned | Community Focused

