

YOUR CO-OP

Local, member owned, not for profit.



21,164
electric services
58 employees
50 electric
8 propane
6 members per mile of line to share costs

ESTABLISHED BY MEMBERS IN 1938



A Touchstone Energy® Cooperative

Your Source for Reliable Electricity and Extraordinary Service

CAPITAL CREDITS

As a co-op, money beyond expenses is always returned to members.



\$1,620,572
returned to co-op members in 2020
It pays to be a member!

RELIABILITY

Our first priority is safe, reliable electricity.



99.97%
Reliable

Top 25%
of co-ops nationally for reliability

3,447
miles of power lines maintained across **2,000** square miles

\$4.9 Million
invested in system improvements in 2020

REBATES

Lower your bill and improve comfort and energy efficiency.



\$187,332
in rebates to members in 2020

Rebates helped members save **1.25 Million** kWh of electricity in 2020

COMMUNITY

Your co-op supports local youth and community.



\$67,500
in scholarships to sons and daughters of members in 2020

\$779,300
in co-op scholarships since 1987



\$51,458
donated to 54 local nonprofits in 2020

\$920,095
in Operation Round-Up grants since 1998

\$694,888
zero-interest USDA loan to new Alden Fire Station

500
hours of community service by co-op employees in 2020

SERVICE

Your co-op delivers extraordinary service and value.



Use our **SMARTHUB** app to track your electricity use, view and report outages and pay online.

View online **OUTAGE MAP** to see if help has been dispatched and estimated time of restoration.

Sign up for **OUTAGE TEXTS** and you'll know:
1. If the power goes out at your location.

2. Estimated restoration time, when possible.
3. When power is restored.
4. Cause of outage, when possible.

Enroll to receive **BEAT THE PEAK ALERTS** and we'll send you a text, phone message or email asking you to reduce electricity when energy demand and price are high.

800-421-0283
polkburnett.com

HOME OF SUNTURIA SOLAR



Total solar electricity generated in 2020: 2,260,838 kWh, enough to power 188 homes

Area's First Utility-Scale Solar

Opened November 2017 at Polk-Burnett, Centuria

1.25MW of Renewable Energy at Fixed Cost

10 Acres with 4,840 Solar Panels on Tracking System

Solar Output Feeds into System to Benefit All Co-op Members

Owned and Operated by ENGIE North America in Partnership with Dairyland Power Cooperative

See energy tracker and schedule a tour on polkburnett.com