

POLK-BURNETT ELECTRIC COOPERATIVE

Policy No.: **M-13**

Subject: **Discontinuance of Service**

Objective: The Cooperative reserves the right to discontinue service without notice or with reasonable notice for violation of any service policies, rate schedules, contract provisions, hazardous conditions, code violations, or other just cause. Discontinuance of service shall only be made after prudent review of its social and economic impact on the member, but this consideration shall not preclude the right of the Cooperative to discontinue service if deemed necessary or required in the interest of safety or to protect the rights and/or property of the Cooperative. The discontinuance of service for any of these causes does not release the member from their obligation to pay for energy received, applicable fees, or the charges specified in any existing contract.

- Policy: A. **Without Notice** - The Cooperative reserves the right to discontinue the supply of electric service to any member without notice for any of the following reasons:
1. For fraudulent representation as to the use of electric service.
 2. For any disapproval of a member's equipment or wiring installation due to defects, code violations, or other conditions which create a dangerous condition.
 3. For tampering with any service wires, meter, seal, or any other facilities belonging to the Cooperative.
 4. For repairs or emergency operations.
 5. For unavoidable power shortage or interruption of the Cooperative's source of supply.
 6. When necessary, to protect the Cooperative from theft, fraud, or abuse.
 7. Upon vacating the premises by the member.
- B. **With Reasonable Notice** - The Cooperative reserves the right to discontinue all service with reasonable notice for any of the following reasons:
1. For non-payment of a bill for services rendered.
 2. For refusal of reasonable access to the property to an employee of the Cooperative for the purpose of inspecting the facilities, or for testing, reading, maintaining or removing meters.
 3. For failure to correct code violations, hazardous conditions, non-conforming or inaccessible installations or equipment as identified by the Cooperative.

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Discontinuance of Service (continued):

4. For the use of equipment by a member which adversely affects the Cooperative's service to another member(s).
 5. For violation of Polk-Burnett policies.
- C. **Restoration of Service** - The Cooperative will restore service when the causes of discontinuance have been removed and payment of all proper charges due from the member, including the reconnecting charge set forth in these policies, has been made.
- D. **Security Lights & Disconnections** - A security light cannot be permitted to remain connected if the associated electric account is disconnected.

Edward O. Gullickson, President
March 27, 2023