

POLK-BURNETT ELECTRIC COOPERATIVE

Policy No.: **M-18**

Subject: **Member's Responsibility**

Objective: When service is made available by the Cooperative, the member shall assume full responsibility for the usage of electric energy and shall take all reasonable and proper precautions to prevent damage to the Cooperative's property on their premises.

Policy: A. Service Available

Service shall be deemed available on the first billing date following completion of construction of the line and installation of the transformer by the Cooperative and the completion and energization of these facilities at the Point of Delivery. Member is required to make connection within 90 days after completion of construction of service. In the event of failure of the member to accept service, the Cooperative may, after the line has been completed for a period of six months, remove the material and equipment which has been installed to serve such member. If such member desires service at a later date, the Cooperative shall require payment of the costs of removing and reinstalling such material and equipment.

B. Point of Delivery

The Cooperative will construct and maintain the facilities required to provide service to the Point of Delivery. The "Point of Delivery" is that point on the member's premises, or other agreed point, where the Cooperative's electric service conductors terminate and the member's wires are connected. All equipment and conductors on the load side shall belong to and be the responsibility of the member, except meters and metering equipment provided by the Cooperative.

C. Member's Liability

The member shall indemnify, save harmless and defend the Cooperative against all claims, demands, costs, expenses losses, damages or injuries to persons or property in any manner directly or indirectly arising from, connected with, or growing out of the transmission or use of electrical current at or on the member's side of the Point of Delivery.

D. Changes in Member's Wiring and Equipment

Because of the risk of damage to property and the possibility of fire or personal injury resulting from improper wiring and manner of attachment or use and maintenance of electric appliances, fixtures and apparatus, it is advisable that the member shall allow no one except licensed or capable electricians to install or make any change, alterations, additions, or repairs to any part of members installation.

All equipment supplied by the Cooperative on the member's premises has a definite capacity and, for this reason, it shall be the responsibility of the member to notify the Cooperative before any change is made in the load characteristics, or change of purpose or location of installation. Failure to give such notice may render the member liable for any damage to meters or accessories, transformers or wires of the Cooperative, caused by the additional or changed installation.

E. Continuity of Service

The Cooperative will use reasonable diligence to provide an adequate and uninterrupted supply of electric energy at normal voltage. In the event that service is interrupted or not satisfactory or any hazardous condition is known to exist, it shall be the obligation of the member to notify the Cooperative of such existing condition.

If electric service to the member is interrupted or fails, the member shall first endeavor to determine if the problem exists to his/her side of the electric service before notifying the Cooperative. If a serviceman is dispatched at the member's request, and it is determined that the problem existed on the member's side, a charge may be rendered against the member for the actual cost of labor, transportation and overhead.

F. Resale of Energy

Except as otherwise stated in the Cooperative's policies and procedures, the member shall not, directly or indirectly, resell the electrical energy supplied by the Cooperative without consent of the Cooperative.

G. Installation and maintenance

The member shall meet all applicable federal, state and local laws, codes and regulations and Polk-Burnett requirements in the installation of his/her meter/service entrance and all related equipment. It is the responsibility of the member to maintain same entrance and facilities in a condition that does not jeopardize the integrity of Cooperative's facilities or safety to the member or individuals that would come in contact with the meter/service entrance.

Edward O. Gullickson, President
April 24, 2023